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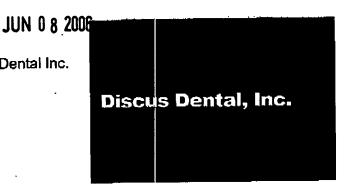
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To: Examiner Shaver From: Nancy Quan

Fax: 571-273-4720 and Pages: 1 (including cover)

571-273-8300

Phone: Date: 6/8/2006

Re: 10/797631
Method For Whitening Teeth

Dear Examiner Shaver,

I am writing to you because I have not been able to get hold of Examiner Manahan. My assistant and I have left a number of messages for him in an attempt to schedule an interview for one of our cases for the past 3 weeks, but have not received any response. I am in DC on the 19th and 20th of June and the time I am requesting for the interview is either 9am or 10 am on June 19th or 20th. The case is Serial No. 10/797631.

Please have your office contact me via phone (310-845-8501, or 310-845-8693, or 310-621-6415) or e-mail (nancyq@discusdental.com).

Thank you for your assistance.

Best Regards,

Nancy N. Quan